## WELCOME



### **URGENT PROBLEMS!**

For urgent problems that cannot wait until the next day.

Call us +46 253-20 000 Open until 10 p.m.

If you have any comments, for example about the cleaning, please notify the reception no later than 12 p.m. the day after your arrival.

Do not clean yourself—contact us, and we will help you.



#### **GENERAL RULES**

- More people than number of specified beds for the cottage/apartment may not stay overnight.
- Between 10 pm and 7 am there must be peace and quit in the area. Please show consideration for your neighbours.
- Pets is not allowed to go without leash at Idre Himmelfjäll Resort and are just allowed in the cabins/appartments that allowes animals. Violation is charged with a fee from 3000 SEK.
- In the cabins and apartments that allow pets, it is not permitted to let the pet stay in beds or sofas.
- Please remind, do not leave any trash outside, as birds and other animals quickly can spread the rubbish.
- Smoking is not permitted in any of our accommodations, violation is charged with a fee from 3000 SEK.
- If cleanser or washing-up liquid are missing please contact resort service.
- Please note, it is only permitted to make up a fire or have a barbeque at specified locations in the area. Disposable grills are not allowed.
- Parking is not permitted in connection to the house or apartment before check in or after check out. We refer to public parking places.
- For residents in an apartment, one parking space per resident is included, we refer additional cars to our public parking lots. Please note that the car park at the reception/restaurant Renen & Älgen is only a short-term car park. See the cottage village map for the nearest parking.
- Please note that our smoke and pet-free accommodations are not allergy-free.
- If you have booked an accommodation with wifi, this is provided free of charge. No compensation is paid in the event of malfunctions with WiFi.
- Electric car chargers are available for some accommodations and in that case appear on your confirmation under accommodation information. Billing information for the electric car charger can be found in each cabin/apartment.
- There are 32 public electric car chargers at Idre Himmelfjäll, see the cottage village map for the nearest charging station. Please note that it is not permitted to charge an electric or hybrid car in ordinary electrical sockets. In the event of a malfunction with an electric car charger, no compensation is paid.

#### **GARBAGE - RECYCLING**



- **FOOD WASTE** sorted into compostable bag and is turned into compost.
- **RESIDUAL WASTE** combustible waste that is no more recyclable than energy.
- **NEWSPRINT** magazines and flyers.
- PAPER PACKAGING
- PLASTIC PACKAGING but without content.
- **METAL** jars, lids and the like.
- GLASS clear and colored separately.

Compostbags are available in the reception!

#### RECYCLING STATIONS

See the cottage village map > > >



**RUBBISH, BUILDING WASTE AND HAZARDOUS WASTE** 

Refer to the recycling center in Idre village.

#### GARBAGE, SANDING AND SHOVELING

- The rubbish bins in the cottage are emptied at one of the waste stations, see map. For residents in Fjällfoten or Fjällbäcken, please see area information or separat information in your accommodation.
- Public roads are sanded and shoveled by contractors.
- You are responsible for shoveling and anti-slip protection in connection with the accommodation throughout your stay. Sandboxes exist and are marked on the cottage village map.



#### WHAT CAN BE FLUSHED DOWN THE DRAIN?

The answer to the question is simple. You can only flush down things that come from the body, as well as toilet paper, cleaning products for the body and ordinary dishwashing, cleaning and laundry detergents. Everything else causes problems

- Toilet: only toilet paper, things that come from the body and water shall be flushed down.
- Shower/Bathroom/kitchen sink: only water/soap shall be flushed down.
- Avoid cooking fat in the drain, according to Swedish law.



#### **CHECK-OUT**

#### 10 am if you bought departure cleaning.

Please return all keys in the keybox or in the reception.

#### ■ 11 am if you clean yourself.

Fill in the protocol, sign and return together with the keys in the reception.

#### Lost key

Charged with 1500 SEK.

#### **Lost things**

Stored at the reception for two weeks, can be returned for postage and admin fee.

#### Cleaning on departure

Should be made according to checklist down below. If we don't find the cleaning satisfying according to the checklist we will charge a fee from 3000 SEK.

#### **CLEANING INSTRUCTIONS**

- Bed linen aired and folded on the bed.
- Cabinets, waste cabinets, drawers and warrobe desiccated.
- Refridgerator/freezer emptied and wiped out.
- Porcelain washed and set into cabinets.
- Clean the stove, oven microwave and dishwasher.
- Benches and fan are wet dried.
- Clean bathroom, toilet, sauna and shower wall.
- Shower walls and floor drains are cleaned.
- Furniture and floors vacuumed and dusted.
- Carpets vacuumed, the floors wet wiped.
- Emty the ashes from the fireplace (if it is not hot).
- Throw the garbage in separate containers for recycling.
- CHECK THAT YOU HAVE NOT FORGOTTEN ANYTHING.
- Make sure all windows and doors are locked, turn off lights.
- Any breakage is reported to the Reception.



## **WELCOME**

- Let's be more energy conscious

We are all aware that electricity is more expensive than usual this winter. The current circumstances in Europe are rather exceptional right now, and we would appreciate your understanding and willingness to share responsibility with us. Your rental apartment is owned by a private individual, so please consider your electricity consumption during your stay.

#### The sauna is an energy thief, so please be sauna smart!

- The sauna should be heated to a maximum of 70 80°C. By heating it to 100°C, you'll increase your electricity consumption by 20 30%.
- Take a sauna as soon as it is warm and turn off the unit once you're finished. The sauna will dry out in the residual heat.
- Reduce ventilation by only opening the ventilation door once you're finished.
- It is more energy-efficient to take saunas for longer periods of time rather than more frequently - more than half of the energy goes into heating a sauna up.

#### Other things to consider:

- Please do not set the radiators to the maximum setting in each room.
   Try to keep the indoor temperature constant and preferably not above 20°C.
- Try not to spend more than five minutes in the shower.
- Place a lid on a saucepan when heating up food. Using the kettle to boil water is an energy-efficient option.
- · Do not switch the oven on too far in advance.
- Dishwashers are much more energy-efficient than washing dishes by hand.
- Use the eco-mode setting and a low temperature when running the washing machine.
- Hang clothes to dry instead of using tumble dryers or drying cabinets.
- · Shoe dryers are for emergency use only.
- Please use a timer when using an engine block heater and do not start it
  earlier than necessary. Due to the risk of fire, electric vehicles must not be
  charged from the engine block heater outlet.
- Electric car chargers are to be used with care and preferably at nighttime.







# Did you know that 1 kWh will last...

To calculate how long an appliance can be used before one kilowatt hour is used, divide 1000 (which equates to a kilowatt) by the rated wattage of the appliance. For example:

5 W LED: 1000/5 = 200 hours.

Clothes dryer 1 600 W: 1 000/1 600 = 37.5 minutes. (Convert decimal points to minutes: 0.625 x 60 = 37.5)



LED light 5 W - 100 hours Advent candles 21 W - 48 hours LED Advent candles 1.4 W - 714 hours



Induction hob
1800 W - 33 minutes
Convection oven
1700 W - 36 minutes
Coffee maker
800 W - 1 hour 15 minutes
Kettle
2200 W - 27 minutes



Refrigerator 80 W - 12 hours 30 mins Freezer 100 W - 10 hours



Phone charger 5 W - 200 hours





Engine block heater
600 W - 1 hour 40 minutes
Passenger compartment heater
1500 W - 40 minutes

Charging box 16A 2700 W - 16 minutes



Laptop 40 W - 25 hours LED TV 70 W - 14 hours LED TV standby 1 W - 1000 hours



Washing machine 40°C 500 W - 2 hours Tumble dryer 1600 W - 38 minutes Vacuum cleaner 600 W - 1 hour 40 minutes